

RESIDENCE DINING

2017-2018 Academic Year*

Dining on campus is more than just breakfast, lunch and dinner – an all access meal plan provides you with flexibility, choice & convenience!

Dormitory residence students can visit the Fresh Food Company for a quick snack between classes or sit down to enjoy a meal – **unlimited access all day, every day!**

Dormitory-Style Residence Plans

5 Day All Access Meal Plan - \$5,000

- \$750 OneCard Flex Dollars (\$375 per term)
- Monday to Friday unlimited access to the FFCo
- 5 FFCo guest passes

7 Day All Access Meal Plan - \$5,400

- \$550 OneCard Flex Dollars (\$275 per term)
- Unlimited access to the FFCo 7 days a week
- 7 FFCo guest passes

Apartment-Style Residence Plan

Apartment Meal Plan - \$2,080

- Includes \$2,060 OneCard flex dollars (\$1030 per term) to enjoy on-campus food service locations

Any student assigned to an apartment-style residence can upgrade their meal plan to an All Access Dormitory-Style Meal Plan by contacting the OneCard office after their residence room assignment has been confirmed.

*Meal plans are subject to change. The prices quoted are proposed rates and are subject to final approval. Residence meal plans are subject to HST exemptions as set out by Revenue Canada guidelines. Residence students on mandatory meal plans will not incur tax for on-campus food purchases. By agreement between Wilfrid Laurier University and the Wilfrid Laurier University Students' Union, all residence students will pay a levy on their meal plan. These funds will be used to assist with capital upgrades to the food services operations.



75 University Avenue West
Waterloo, Ontario, Canada
N2L 3C5

onecard@wlu.ca

(519) 884-0710 ext 3730 or ext 3731

Laurier Food Services



Laurier Food Services



@wlufoodservices



@laurierfoodservices

dining.wlu.ca

laurierfoodservices@wlu.ca

REMEMBER:

No one other than you may use your OneCard.

CARDS ARE NON-TRANSFERABLE.

No one other than you may use your OneCard. Cards are non-transferable. If we find someone else using your OneCard it will be confiscated and sent the OneCard Office for your own protection. You will be notified through your university email address that your OneCard can be picked-up. Cases of OneCard misuse can be investigated by the university should circumstances warrant further inspection.

RESIDENCE DINING

FAQ'S



THE FRESH
FOOD
COMPANY®

LAURIER 
Inspiring Lives!

Can I really eat as much as I like?

Yes! The Fresh Food Company is led by a team of chefs and features an all you care to enjoy rotating menu with a focus on quality, convenience and ultimate flexibility. Fresh Food Company provides a variety of options such as stone fired pizza, stir frys, salad bar, pasta, deli, grill, sushi and more.

Can I change my meal plan?

You can request to change to your plan up until September 30, by emailing onecard@wlu.ca. After September 30, your plan is locked in for the year.

Are residence meal plans refundable?

Dormitory and apartment meal plans are non-refundable and non-transferrable. If you have a remaining balance on your OneCard flex dollar account (April 30) these funds will rollover to the next academic year.

How long can I use my meal plan?

Your meal plan is valid at the start of the fall semester and available until 24 hours after residence move out day winter semester.

May I purchase extra OneCard Flex Dollars?

All meal plan holders may purchase additional OneCard flex dollars by visiting the OneCard office, located in the lower Concourse. OneCard flex dollars can only be used at on-campus food service locations for food and beverage purchases.

Lost or stolen OneCard?

Go to students.wlu.ca/registration-and-finances/onecard and choose Deactivate your card. If found after deactivation you must bring it to the OneCard Office to be reactivated. The OneCard office is open M-F 8:30am – 4:30pm. On weekends please report your lost card to the FFCo supervisor or manager and accommodations will be made for entry into the FFCo.

May I take food back to my room for a snack?

You can take out one of the following snacks from the Fresh Food Company:
1 ice cream cone or 1 piece of fruit or 1 baked good

What if I have a class conflict and need to miss a meal?

Dormitory meal plans provide unlimited access to the Fresh Food Company, however, if you have a conflict and are unable to dine in the Fresh Food Company please contact us for more information on meal accommodation.

Where can I leave my backpack when I enter the Fresh Food Company?

We ask that large bags such as back packs & gym bags be placed in a locker at the entrance of the Fresh Food Company. You may use a personal lock to secure your locker however we are not responsible for lost or stolen items. Personal locks may be subject to removal within 48 hours. All personal property that is found within a locker or within the dining hall will be handed over to the Special Constables office.

What is the daily menu?

The Fresh Food Company dining program is designed to provide variety through a 4-week rotating menu cycle. Menus are posted at the entrance of the FFCo.

When is the Fresh Food Company open?

Monday to Thursday – 7:30am – 10:00pm
Friday – 7:30am – 8:00pm
Saturday & Sunday – 9:30am – 8:00pm

I have a friend who is visiting; can I bring him/her to the Fresh Food Company for a meal?

Your friends and family are welcome at the Fresh Food Company! You have two payment options:

Option #1: GUEST MEAL PASSES

Option #2: PAY AS YOU GO - RETAIL PRICE

Can you accommodate my special dietary needs?

Yes our Fresh Food Company is the ideal location on campus to accommodate dietary needs such as: allergies or food intolerances (soy, eggs, nuts, dairy, seafood & wheat), vegetarian, vegan, no gluten, halal and prescribed diets. While dining in the Fresh Food Company look for the icons below, these identifiers will show you which stations have alternative options to help you make your meal choice.



We offer menu items that meet most needs however if you require a specific specialty diet we can work together to create a menu to meet your needs. If you would like more information on how we can accommodate your dietary needs on campus, please contact: laurierfoodservices@wlu.ca